

Copies of representations submitted by responsible authorities and related correspondence



The Licensing Unit
Floor 3
160 Tooley Street
London
SE1 2QH

Metropolitan Police Service
Licensing Office
Southwark Police Station,
323 Borough High Street,
LONDON,
SE1 1JL

Tel: 020 7232 6756

Email: SouthwarkLicensing@met.police.uk

Our reference: MD/3157/2018

Date: 27th June 2018

Dear Sir/Madam

Re:- Chapeau Towerbridge, 37 Shad Thames, London SE1 2NJ

Police are in possession of an application from the above for a new premises licence. The application describes the operation as a café serving breakfast, Brunch and Lunch Monday to Sunday 7am to 6pm.

The operating schedule shows the following hours.

Opening Hours	
Mon - Sun	07.00hrs – 23.00hrs
Sale of alcohol on/off	
Mon – Sun	07.00hrs – 22.00hrs

Police object to the granting of the licence in its current format. The application request the sale of alcohol from 7am but would recommend that this should not be until 11am as we believe this encourages irresponsible early drinking and would lead to a rise in intoxication and antisocial behaviour. The application also does not address the difference in times applied for and time set out within the description of operation. If the venue is to open until 23.00hrs but not serve food in the evening the premises would essentially be a bar.

We would like to see the following conditions to be included on the licence to promote the crime and disorder licensing objective. Some of which may have been offered as part of the operating schedule but the wording is important to avoid ambiguity.

1. That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the licence. The CCTV System must be capable of capturing a clear facial image of every person who enters the premises.
2. All CCTV footage be kept for a period of 31 days and shall on request be made immediately available to officers of the police and the council.

3. A member of staff should be on duty at all times the premises is open that is trained in the use of the CCTV and able to view and download images to a removable device on request of Police or council officer.
4. That all staff are trained in their responsibilities under the licensing act 2003 and training records to be kept and updated every 6 months and shall, upon request, be made immediately available to Officers of the Police and the Council.
5. Intoxicating liquor shall not be sold or supplied for consumption on the premises otherwise than to persons taking substantial table meals there and as an ancillary to that persons meal
6. No alcohol shall be taken outside of the premises at any time with the exception of off sales which shall be sold in sealed containers for consumption away from the premises
7. Signage on entrance/exit requesting customers to respect neighbours and leave quietly.

The Following is submitted for your consideration, Police would welcome the opportunity to conciliate should the need arise.

Yours Sincerely

PC Mark Lynch 246MD
Southwark Police Licensing Unit
Tel: 0207 232 6756

From:

Sent: Monday, July 23, 2018 11:59 AM

To: SouthwarkLicensing@met.police.uk

Cc: McArthur, Wesley

Subject: Fwd: Application for a premises licence - Chapeau Tower Bridge, 37 Shad Thames, London, SE1 2NJ (our ref: L1U 863440)

Importance: High

Dear Mark

Nice to meet you.

In relation to the below attached word document.

Firstly in relation to our opening hours. We plan to open Monday to Sunday 7am to 6pm initially but we will be opening up our evening operation depending on season in which food will be present. We are not opening up a bar. No alcohol will be on show and this is very much an auxiliary part of our offering - indeed if you walk down to 31 Shad Thames you will see our current operation in which you can see what we are doing.

Furthermore, for ease of reference see below in **bold**

Please can you advise once you have had a chance to review this and indeed if you wish to visit 31 Shad Thames 5 doors up and see our current operation I would be happy to meet you there.

Regards

1. That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the licence. The CCTV System must be capable of capturing a clear facial image of every person who enters the premises. **Agreed and already in the current plans (and current operation at the site we are moving from at 31 Shad Thames)**
2. All CCTV footage be kept for a period of 31 days and shall on request be made immediately available to officers of the police and the council. **Agreed**

3. A member of staff should be on duty at all times the premises is open that is trained in the use of the CCTV and able to view and download images to a removable device on request of Police or council officer. **Agreed**
4. That all staff are trained in their responsibilities under the licensing act 2003 and training records to be kept and updated every 6 months and shall, upon request, be made immediately available to Officers of the Police and the Council. **Agreed**
5. Intoxicating liquor shall not be sold or supplied for consumption on the premises otherwise than to persons taking substantial table meals there and as an ancillary to that persons meal **Agreed in principle but we aren't a full blown restaurant so our offering in very much small British tapas plates - a couple of glasses of wine and a small cheese board would be a good example.**
6. No alcohol shall be taken outside of the premises at any time with the exception of off sales which shall be sold in sealed containers for consumption away from the premises **Save as to our outside seating area agreed**
7. Signage on entrance/exit requesting customers to respect neighbours and leave quietly. **Agreed**

From: McArthur, Wesley <Wesley.McArthur@southwark.gov.uk>

Sent: 24 July 2018 11:34

To: ; Lynch Mark A - MD <mark.A.Lynch@met.police.uk>

Subject: RE: Application for a premises licence - Chapeau Tower Bridge, 37 Shad Thames, London, SE1 2NJ (our ref: L1U 863440)

Importance: High

Hi Both,

It appears that has agreed to all conditions recommended except for the following two:

5. *"Intoxicating liquor shall not be sold or supplied for consumption on the premises otherwise than to persons taking substantial table meals there and as an ancillary to that persons meal."*

Would the following amendment be acceptable to both of you?

*"That intoxicating liquor shall not be sold or supplied for consumption on the premises otherwise than to persons taking **substantial** table meals there and as an ancillary to ~~that persons~~ such meals."* This would allow for alcohol to be served with the smaller 'tapas' offering described by Roland, but mean that all alcohol must still be sold as ancillary to a table meal.

6. *"No alcohol shall be taken outside of the premises at any time with the exception of off sales which shall be sold in sealed containers for consumption away from the premises."*

Would the following amendment be acceptable to both of you?

"That no alcohol shall be taken ~~outside off of~~ the premises at any time with the exception of off sales which shall be sold in sealed containers for consumption away from the premises." As the premises' external area forms part of the licensable area of the premises this would allow alcohol to be consumed in the premises' external area, but mean that off sales to be taken off the premises (including the external area) would have be sold in sealed containers.

FYI, a condition has previously been agreed to stating that after 22:00 the external area can only be used by smokers, to a maximum of 5 persons at any one time.

Regards,

Wesley McArthur
Principal Enforcement Officer

London Borough of Southwark

E-mail: wesley.mcarthur@southwark.gov.uk

General: licensing@southwark.gov.uk

Phone: 020 7525 5779

Fax: 020 7525 5705

Address: Licensing, Health & Safety, Hub 1, 3rd Floor, 160 Tooley Street, SE1 2QH

<https://www.southwark.gov.uk/community-safety/let-s-talk-about-women-s-safety>

From:

Sent: Tuesday, July 24, 2018 1:19 PM

To: McArthur, Wesley

Cc: mark.A.Lynch@met.pnn.police.uk

Subject: Re: Application for a premises licence - Chapeau Tower Bridge, 37 Shad Thames, London, SE1 2NJ (our ref: L1U 863440)

Importance: High

Dear Wesley

Thank you for this and yes I am happy with both of those amendments if Mark is.

Regards

From: mark.A.Lynch@met.pnn.police.uk [mailto:mark.A.Lynch@met.pnn.police.uk]

Sent: Wednesday, July 25, 2018 8:45 AM

To: McArthur, Wesley

Subject: Application for a premises licence - Chapeau Tower Bridge, 37 Shad Thames, London, SE1 2NJ (our ref: L1U 863440)

Morning Wesley

I'm happy with the amendments, please accept the police withdrawal of their objection to this application

Regards

Mark

From: "Earis, Richard" <Richard.Earis@southwark.gov.uk>
Date: Monday, 18 June 2018 at 10:57
To: "Regen, Licensing" <Licensing.Regen@southwark.gov.uk>
Cc:
Subject: RE: Consultation - New Premises Licence, 37 Shad Thames

RE: New Premises Licence, 37 Shad Thames

I have considered the above and I would like to object under the prevention of public nuisance licensing objective.

The reason for the objection is the risk of nuisance from patrons externally, from dispersal and from deliveries and other ancillary operations. The conditions suggested by the applicant in these respects are considered inadequate to ensure the licensing objective.

The application is also unclear as it states: 'Cafe serving breakfast, brunch and lunch open Monday to Sunday 7am to 6pm. 2200sqft space with 70 seats internally and 35 seats externally.' However the opening hours listed in part L are 07:00-23:00 – Please clarify.

I would be happy to withdraw my objections if the applicant can agree to the following conditions:

- External waste handling, collections, deliveries and the cleaning of external areas shall only occur between the hours of 08.00hrs and 20.00hrs.
- Noise from plant, patrons and activities at the premises shall be managed to ensure that public nuisance shall not be caused in the vicinity of the premises or intrude inside the nearest or most exposed noise sensitive premises. This shall include regular checks of the outside area during hours of operation.
- No more than 35 people shall be permitted in the licensed outdoor area at any time.
- There shall be no more than 5 people permitted outside at any one time, to smoke only, after 22:00 hrs.
- Customers shall not be permitted to take drinks outside the licensable area of the premises at any time, except for alcohol sold for consumption off the premises, which shall not be sold for immediate consumption in the area around the premises and shall be supplied in sealed containers that require a tool such as a bottle opener or corkscrew to be opened.
- Amplified music, song or speech shall not be broadcast in external areas at any time.
- A comprehensive Dispersal Policy shall be produced and implemented at the premises, with all staff trained on the most recent iteration of the policy. A record of staff training on the Dispersal Policy shall be kept at the premises and a copy of the policy and training records be made available to the council or police on request.

Kind Regards,

Richard

Richard Earis

Principal Environmental Protection Officer
Environmental Protection Team

020 7525 2469

Postal address: Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

www.southwark.gov.uk

visit: <http://www.southwark.gov.uk/air-quality>



Please consider the environment - do you really need to print this email?

From:
Sent: Monday, June 18, 2018 11:40 AM
To: Earis, Richard; Regen, Licensing
Subject: Re: Consultation - New Premises Licence, 37 Shad Thames

Dear Richard

In relation to your email below I wish to answer as follows –I have answered below in **bold** for ease of reference.

If you have any more questions please let me know.

Regards

From: "Earis, Richard" <Richard.Earis@southwark.gov.uk>
Date: Monday, 18 June 2018 at 10:57
To: "Regen, Licensing" <Licensing.Regen@southwark.gov.uk>
Cc:
Subject: RE: Consultation - New Premises Licence, 37 Shad Thames

RE: New Premises Licence, 37 Shad Thames

I have considered the above and I would like to object under the prevention of public nuisance licensing objective.

The reason for the objection is the risk of nuisance from patrons externally, from dispersal and from deliveries and other ancillary operations. The conditions suggested by the applicant in these respects are considered inadequate to ensure the licensing objective.

The application is also unclear as it states: 'Cafe serving breakfast, brunch and lunch open Monday to Sunday 7am to 6pm. 2200sqft space with 70 seats internally and 35 seats externally.' However the opening hours listed in part L are 07:00-23:00 – Please clarify.

<<You may be aware of our existing café operation, The Watch House Tower Bridge five doors down at number 31 Shad Thames. We also trade with a Premises License there and have no breaches of our conditions or license itself. We serve glasses of wine with brunch/lunch and ensure no disturbance in this regard to our neighbours. We have requested, as we did at Number 31, for hours to trade until 11pm for the evenings we plan on opening for our private events. Again if you are aware of our existing operation we trade currently until 6pm Monday to Sunday but do on occasion trade in the evening also for our small plates.>>

I would be happy to withdraw my objections if the applicant can agree to the following conditions:

- External waste handling, collections, deliveries and the cleaning of external areas shall only occur between the hours of 08.00hrs and 20.00hrs.

<<Our waste will be collected at 11am each day. Deliveries, given we open at 7am, occur along with our trade. We have managed to successfully mitigate any noise disturbance at number 31 Shad Thames via good supplier management – indeed we charge them £100 if they cause an issue for which they haven't in over 12 months. Incidentally the vast majority of our deliveries (save as to bread) are delivered during the hours you specify in any case. Being an existing tenant of the street and area, we are acutely aware of the acoustic significance of the operation in the space.>>

- Noise from plant, patrons and activities at the premises shall be managed to ensure that public nuisance shall not be caused in the vicinity of the premises or intrude inside the nearest or most exposed noise sensitive premises. This shall include regular checks of the outside area during hours of operation.

<<Agreed and also actioned as part of our management policy – exactly as it is already at number 31 Shad Thames.>>

- No more than 35 people shall be permitted in the licensed outdoor area at any time.

<<Yes that is reasonable.>>

- There shall be no more than 5 people permitted outside at any one time, to smoke only, after 22:00 hrs.

<<Agreed and what we did previously was designate an area at the rear of the property not near any residential windows and to date we have had no complaints in this regard.>>

- Customers shall not be permitted to take drinks outside the licensable area of the premises at any time, except for alcohol sold for consumption off the premises, which shall not be sold for immediate consumption in the area around the premises and shall be supplied in sealed containers that require a tool such as a bottle opener or corkscrew to be opened.

<<Agreed.>>

- Amplified music, song or speech shall not be broadcast in external areas at any time.

<<Agreed.>>

- A comprehensive Dispersal Policy shall be produced and implemented at the premises, with all staff trained on the most recent iteration of the policy. A record of staff training on the Dispersal Policy shall be kept at the premises and a copy of the policy and training records be made available to the council or police on request.

<<Agreed.>>

<<If you have any more questions Richard please do let me know. Again we are in a good position being existing good neighbours in the community so we are aware of what we need to do, and we will do it as we did last time we went through this process. If you wish to meet at our existing site I am happy to assist in doing that and I can show you our offering. >>

Kind Regards,

Richard

Richard Earis

Principal Environmental Protection Officer
Environmental Protection Team

020 7525 2469

Postal address: Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

www.southwark.gov.uk

visit: <http://www.southwark.gov.uk/air-quality>



Please consider the environment - do you really need to print this email?

From: "Earis, Richard" <Richard.Earis@southwark.gov.uk>

Date: Monday, 18 June 2018 at 15:00

To:

Subject: RE: Consultation - New Premises Licence, 37 Shad Thames

Dear _____,

Thanks for getting back to me. It appears it is only the first condition below which is in contention.

To explain a little further - We receive fairly regular complaints from residents regarding noise from early\late commercial deliveries around Shad Thames and this is a difficult issue for us to resolve as the impact is cumulative from the many businesses in the area and obviously many different suppliers are involved for each business. To try to reduce this we therefore look for control via the Planning and Licensing regimes when possible.

What time do your earliest deliveries need to arrive? Would permitted hours of 07.00-21.00 with an additional delivery management condition along the lines of the following provide a suitable compromise?

A delivery management plan shall be produced and implemented at the premises, with all staff trained on the most recent iteration of the plan. The plan shall detail:

- *expected times for all regular deliveries and waste collections*
- *measures to ensure deliveries take place during the hours of 08:00-20:00 wherever possible*
- *practical measures to ensure 'quiet deliveries' and reduce noise and disturbance*

The plan shall be regularly updated and a copy of the plan and training records be made available to the council on request

Thanks,

Richard

Richard Earis

Principal Environmental Protection Officer

Environmental Protection Team

020 7525 2469

Postal address: Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

www.southwark.gov.uk

visit: <http://www.southwark.gov.uk/air-quality>



Please consider the environment - do you really need to print this email?

From:

Sent: Monday, June 18, 2018 10:55 PM

To: Earis, Richard

Subject: Re: Consultation - New Premises Licence, 37 Shad Thames

Good evening Richard

Thanks for the below clarification.

We are indeed very aware of the noise implications of deliveries on Shad Thames and we have worked successfully over the last 2 years to mitigate this issue and I believe, without tempting fate, we have no issues for such a long time. Our neighbour, since gone, Valentina were nightmares in addition to Pizza Express. Through the course of the last 2 years we have ensured that deliveries are minimised to the point we get one to two deliveries before 7am on our open. The remainder of the deliveries we get during operational hours. No deliveries come down Shad Thames during the night, with only foot deliveries of bakers/fruit suppliers on foot walking and letting themselves in via a key. This can happen in the early hours of the morning but again we minimise this by using an expensive soft closing mechanism on our door at number 31 which has kept our neighbours happy.

All of the commercial entities have deliveries during the late evening and early morning, and the estate management work with the local providers to ensure this is minimised as much as possible. I believe, ironically, that Southwark waste removal is one of the first trucks down there and have their own key to the barrier which is put down until 8am.

I think your suggestion is reasonable as long as it has the caveat as to 'wherever possible' is included. Some of our suppliers simply could not deliver during that window. Taking bread as a good example, we cannot open from 7am to serve breakfast without it, and it comes in fresh every morning. I am happy to ensuring that we have a policy in place, as we do currently, to ensure that suppliers only deliver by foot and if a trolley is used it has to have rubber wheels. The protocols we have put in place, including some rather cheeky mythical £100 fines which tends to ensure our suppliers listen (!) , have ensured that the vast majority of our suppliers come post 8am and before 6pm.

The good news about 37 Shad Thames compared to 31 Shad Thames is that they have access into the property from a few different angles which means they can avoid the cobbles which tend to be the biggest issue so we will ensure that the delivery drivers follow this quieter path also.

Thanks in advance and the speed of response

Regards

From: Earis, Richard
Sent: Friday, July 06, 2018 2:44 PM
To: Regen, Licensing
Cc:
Subject: FW: Consultation - New Premises Licence, 37 Shad Thames

Dear Licensing,

Please see below – I have conciliated my objections to this application.

A full list of agreed conditions is below for ease:

1. A delivery management plan shall be produced and implemented at the premises, with all staff trained on the most recent iteration of the plan. The plan shall detail:
 - expected times for all regular deliveries and waste collections
 - measures to ensure deliveries take place during the hours of 08:00-20:00 wherever possible

- practical measures to ensure 'quiet deliveries' and reduce noise and disturbance
The plan shall be regularly updated and a copy of the plan and training records be made available to the council on request
2. Noise from plant, patrons and activities at the premises shall be managed to ensure that public nuisance shall not be caused in the vicinity of the premises or intrude inside the nearest or most exposed noise sensitive premises. This shall include regular checks of the outside area during hours of operation.
 3. No more than 35 people shall be permitted in the licensed outdoor area at any time.
 4. There shall be no more than 5 people permitted outside at any one time, to smoke only, after 22:00 hrs.
 5. Customers shall not be permitted to take drinks outside the licensable area of the premises at any time, except for alcohol sold for consumption off the premises, which shall not be sold for immediate consumption in the area around the premises and shall be supplied in sealed containers that require a tool such as a bottle opener or corkscrew to be opened.
 6. Amplified music, song or speech shall not be broadcast in external areas at any time.
 7. A comprehensive Dispersal Policy shall be produced and implemented at the premises, with all staff trained on the most recent iteration of the policy. A record of staff training on the Dispersal Policy shall be kept at the premises and a copy of the policy and training records be made available to the council or police on request.

Kind Regards,

Richard

Richard Earis
Principal Environmental Protection Officer
Environmental Protection Team

020 7525 2469

Postal address: Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | PO Box 64529 | London | SE1P 5LX.

Office address (By appointment only): Southwark Council | Environmental Protection Team | Regulatory Services | 3rd Floor Hub 1 | 160 Tooley Street | London | SE1 2QH

www.southwark.gov.uk

visit: <http://www.southwark.gov.uk/air-quality>



Please consider the environment - do you really need to print this email?

From: Tear, Jayne
Sent: Monday, June 25, 2018 3:20 PM
To: Regen, Licensing
Cc: McArthur, Wesley
Subject: REPRESENTATION RE CHAPEAU, 37 SHAD THAMES
Importance: High

Dear Licensing

Please find attached my representation regarding the above application,

With kind regards

Jayne

Jayne Tear - Principal Licensing Officer – As Responsible Authority for Licensing

Southwark Council | Licensing Unit

160 Tooley Street | London | SE1 2QH

Direct line 020 7525 0396 | Fax 020 7525 5735 | Call Centre 020 7525 2000



Womens Safety Charter

<https://www.southwark.gov.uk/community-safety/let-s-talk-about-women-s-safety>

MEMO: Licensing Unit

To Licensing Unit **Date** 25 June 2018

Copies

From Jayne Tear **Telephone** 020 7525 0396 **Fax**

Email jayne.tear@southwark.gov.uk

Subject Re: Chapeau Towerbridge Limited, 37 Shad Thames, London, SE1 2NJ
– Application for a premises licence

I write with regards to the above application for a premises licence by Chapeau Towerbridge Limited under the Licensing Act 2003, which seeks the following licensable activities:

- Supply of alcohol (on and off the premises) on Monday to Sunday from 07:00 to 22:00
- Overall opening times shall be on Monday to Sunday from 07:00 to 23:00

The premises is described within the application as '*Café serving breakfast brunch and lunch open Monday to Sunday 7am to 6pm. 2200sqft space with 70 seats internally and 35 seats externally*'.

The premises is situated within the Bankside, Borough, London Bridge Strategic Cultural Area

My representation is based on the Southwark Statement of Licensing policy 2016 – 2020 and relates to the licensing objectives for the prevention of crime and disorder and the prevention of public nuisance.

I seek clarification on the following 2 points:

- The outside area of the premises, as it is not clear from the plan whether it is a closed area and the use is solely for the premises patrons.
- Within the application description it is stated that the premises will '*open Monday to Sunday 7am to 6pm*' and on the form the opening hours applied for are Monday to Sunday from 07:00 to 23:00.

Due to the lack of information provided with this application, to address the licensing objectives I ask the applicant to provide the following information

- An accommodation limit for the inside of the premises (to be conditioned)
- An accommodation limit for the outside of the premises (to be conditioned)
- A written dispersal policy for the premises (to be conditioned)

And add the following conditions to the operating schedule:

- Any '*off sales*' of alcohol shall be provided in sealed containers and taken away from the premises
- That clear legible signage shall be prominently displayed where it can be easily seen and read, requesting that alcohol sold as off sales should not be opened and consumed in the vicinity of the premises

I reserve the right to comment further once all of the information is provided.

I therefore submit this representation for consideration and welcome any discussion with the applicant.

Southwark's Statement of Licensing Policy 2016 – 2020 can be found on the following link:
<http://lbs-mapweb-01:9080/connect/Includes/APPIMA/SSOLP1620.pdf>

Jayne Tear
Principal Licensing officer
In the capacity of the Licensing Responsible Authority

From:
Subject: Attachments - 37ST Premises License
Date: 25 June 2018 at 14:25:07 BST
To: jayne.tear@southwark.gov.uk
Cc: Wesley McArthur <Wesley.McArthur@southwark.gov.uk>

Hi Jayne

Thank you for the call earlier.

See attached the area as discussed in which we will have our chairs and tables. This is our lease license so it's towards the end of the document

In terms of an accommodation limit - we would like 100 internal patrons and 40 external patrons.

Any questions do let me know thanks very much

Regards

From:
Sent: Monday, July 23, 2018 11:21 AM
To: Franklin, David
Cc: Tear, Jayne
Subject: Fwd: Attachments - 37ST Premises License

Dear David

Nice to meet you.

I am following up in relation to conversations I had with Jayne before she went on leave in relation to our premises license at The Watch House, 37 Shad Thames, SE1 2YR. Wesley has also written to me with the specific points as outlined below. For ease of reference see below in bold.

Please can you let us know the LRA position following these agreements below.

Regards

1. Stating whether the outside area is enclosed and solely for customer use or not. **The outside area is for sole use of our customers only. It is enclosed via the use of trees/plants in pots and sits directly at the rear of our unit.**

2. Confirming that the opening hours of the premises are 07:00 – 23:00 as stated in part L of the application or 07:00 to 18:00 as stated in the description of the premises. You do not need to provide further explanation, just clarification as to the actual intended opening hours of the premises. **The Watch House is a cafe currently and we trade 7am to 6pm Monday to Sunday. However, we also have a premises license 7am to 11pm as we do seasonally open in the evening, and also out of season do private events. Therefore, we have applied for 7am to 23:00 as we did at 31 Shad Thames in 2016.**

3. Consider conditions as follows:

*“That the accommodation of limit for the inside of the premises (excluding staff) shall be 100 persons only at any one time.” **Agreed***

*“That the accommodation of limit for the external area of the premises (excluding staff) shall be 40 persons only at any one time.” **Agreed***

*“That any ‘off sales’ of alcohol shall be sold in sealed containers and taken away from the premises.” **Agreed***

*“That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers, in both the internal and external areas of the premises, requesting to the effect that alcohol sold as off sales should not be opened and consumed in the vicinity of the premises. Such signage shall be kept free from obstructions.” **Agreed***

4. Either provide a written dispersal policy as requested or consider providing the following condition:

*“That a written dispersal policy shall be devised and be kept at the premises. All relevant staff should be trained in respect of the policy. The policy will include (but not necessarily be limited to) the following: **Agreed***

- *Details as to how customer / staff egress at the premises shall be managed to minimise causing nuisance.*
- *Details of public transport in the vicinity and how customers will be advised in respect of it.*
- *Details of the management of taxis to and from the premises.*
- *Details of the management of any ‘winding down’ period at the premises.*
- *Details of the use of security and stewarding in respect of managing customer dispersal from the premises.*
- *Details of any cloakroom facility at the premises and how it is managed.*
- *Details of road safety in respect of customers leaving the premises.*
- *Details of the management of ejections from the premises.*
- *Details of how refuse / waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. waste glassware or earthenware). **All Agreed***

*Records of staff training in respect of the dispersal policy shall be kept at the premises and shall include the name of the trainee, the name of the trainer, signatures of both the trainee and trainer, the date that the training was given and a declaration that the training has been received and understood.” **Agreed***

On 23 Jul 2018, at 13:30, Franklin, David <David.Franklin@SOUTHWARK.GOV.UK> wrote:

Hi ,

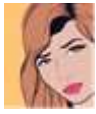
I have some concerns with regards to the plans submitted, they depict an outside area in courage yard with no curtilage and they do not seem to be part of the licensed premises. Please can you clarify if you are intending for this area to be used for the sale and/or consumption of alcohol and if so to highlight the extent of the consumption area on the plans to show how large it will be.

Kind regards

David

David Franklin

Team Leader Licensing
Regulatory Services



Womens Safety Charter

<https://www.southwark.gov.uk/community-safety/let-s-talk-about-women-s-safety>

From:

Sent: Monday, July 23, 2018 1:54 PM

To: Franklin, David

Cc: Tear, Jayne

Subject: Re: Attachments - 37ST Premises License

Hi David

I previously sent to Jayne a copy of our outside license for space which depicts the exact area - do you have this to reference? I attach again at the bottom of this email.

This area is outside seating for our customers in the summer time, rather the same as Starbucks and Cafe Paradiso nearby with the latter operating under a premises license.

Our use of the space will act as space for our customers to sit and each brunch / lunch and we will be selling alcohol to them also.

Regards

From: Franklin, David

Sent: Monday, July 23, 2018 2:59 PM

To: McArthur, Wesley

Subject: FW: Attachments - 37ST Premises License

Hi Wes,

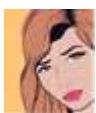
Please can you check if the conditions agreed conflict with any other RA agreements, I think EPT have agreed 35 outside.

The plans within the document attached should form part of the plans for the premises.

Thanks

David

David Franklin
Team Leader Licensing
Regulatory Services



Womens Safety Charter

<https://www.southwark.gov.uk/community-safety/let-s-talk-about-women-s-safety>

On 24 Jul 2018, at 12:53, McArthur, Wesley <Wesley.McArthur@southwark.gov.uk> wrote:

Hi Both,

- you previously agreed with the Environmental Protection Team (EPT) to the following condition:

"That no more than 35 people shall be permitted in the licensed outdoor area at any time." The EPT withdrew their representation based on the conditions you agreed to with them.

Therefore to avoid any conflicting conditions please confirm that you are withdrawing the following suggested condition:

"That the accommodation of limit for the external area of the premises (excluding staff) shall be 40 persons only at any one time."

If possible please also provide me with a copy of the original digital version, or a photocopy of the original paper document, of plan number L173138-A09-001 in the attached document (labelled as 'plan 1').

David – none of the other conditions below conflict with any conditions proposed by other RAs.

Regards,

Wesley McArthur

Principal Enforcement Officer
London Borough of Southwark

E-mail: wesley.mcarthur@southwark.gov.uk

General: licensing@southwark.gov.uk

Phone: 020 7525 5779

Fax: 020 7525 5705

Address: Licensing, Health & Safety, Hub 1, 3rd Floor, 160 Tooley Street, SE1 2QH

<https://www.southwark.gov.uk/community-safety/let-s-talk-about-women-s-safety>

From:

Sent: Tuesday, July 24, 2018 1:15 PM

To: McArthur, Wesley

Cc: Franklin, David

Subject: Re: Application for a premises licence - Chapeau Tower Bridge, 37 Shad Thames, London, SE1 2NJ (our ref: L1U 863440)

Hi Wesley

Thanks and that's fine I am happy to keep it to 35.

Regarding the digital version, sorry I'm lost what exactly are you looking for

Regards

From: Franklin, David
Sent: Tuesday, August 07, 2018 2:59 PM
To: Tear, Jayne
Subject: FW: Application for a premises licence - Chapeau Tower Bridge, 37 Shad Thames, London, SE1 2NJ (our ref: L1U 863440)

Hi Jayne,

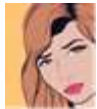
They have agreed to all our concerns, including lowering the outside accommodation to be the same as agreed with EPT, see emails below.

I can't find an email withdrawing so please confirm to Wes.

Regards

David

David Franklin
Team Leader Licensing
Regulatory Services



Womens Safety Charter

<https://www.southwark.gov.uk/community-safety/let-s-talk-about-women-s-safety>

From: Tear, Jayne
Sent: Thursday, August 30, 2018 1:13 PM
To: McArthur, Wesley
Subject: FW: Application for a premises licence - Chapeau Tower Bridge, 37 Shad Thames, London, SE1 2NJ (our ref: L1U 863440)

Hi Wesley,

Please see David's email below – he says that he has conciliated. So the rep is withdrawn,

With kind regards

Jayne

Jayne Tear - Principal Licensing Officer – As Responsible Authority for Licensing

Southwark Council | Licensing Unit

160 Tooley Street | London | SE1 2QH

Direct line 020 7525 0396 | Fax 020 7525 5735 | Call Centre 020 7525 2000